

SHIPPING AND RETURNS

Shipping to Canada and United States

We use FedEx for all our shipping, which comes from Vancouver, British Columbia, Canada. The average shipping time is 5 business days. The product will be shipped within two days (often same day). Customers will be notified via email and tracking number with the estimated arrival time once the package is sent. The size of the package is 5" x 5" x 3" packed in a carton box, weighing 0.6kg.

The shipping cost to continental United State or Canada is \$19.99 USD.

If you have any question about shipping, please email us at: [**shipping@footdrumplus.ca**](mailto:shipping@footdrumplus.ca)

Shipping Worldwide

Yes - we DO ship worldwide! We are able to get the **Salgo** Percussion system of your dreams to you no matter where you live; the small size and lightweight enable us to keep the shipping cost low. As this is the first release of the **Salgo** percussion system, the limited first run production is only sold in US and Canada. Worldwide shipping will be available soon. Please contact us for more details.

Warranty

This product carries a one (1) year repair warranty against defects in workmanship and materials. At its discretion, the FootDrum Plus service center agrees to have any defective part(s) repaired or replaced free of charge, within the stated warranty period, when returned by the original purchaser with proof of purchase. The product is not guaranteed against wear or breakage due to misuse and/or abuse. Please write to us if you have any questions about our warranty policy or if you would like to return the unit for warranty repair. To obtain our RMA number, just email us at:

[**shipping@footdrumplus.ca**](mailto:shipping@footdrumplus.ca)

Returns

Products may be returned for a refund within 30 days of purchase provided the unit(s) are in original, mint condition and are complete with all the original accessories and packaging. The return shipping cost will be the responsibility of the purchaser. If the buyer has opened the package, a 15% re-stocking fee will be applied against the refund. Please write to [**shipping@footdrumplus.ca**](mailto:shipping@footdrumplus.ca) before returning anything to obtain **RMA** number.

Technical Details

| | |
|--|--|
| Dimensions: | 11 x 10 x 4.5 cm |
| Weight (including both footswitches): | 0.45 Kg |
| Shipping weight: | 0.6 Kg |
| Power Source: | 3 AA batteries (included), internal 4.5Vdc |
| Battery Life (playing time): | Aprox:150 hrs |

*Battery replacement is very easy. Simply remove screws on exterior, and insert batteries to holder.

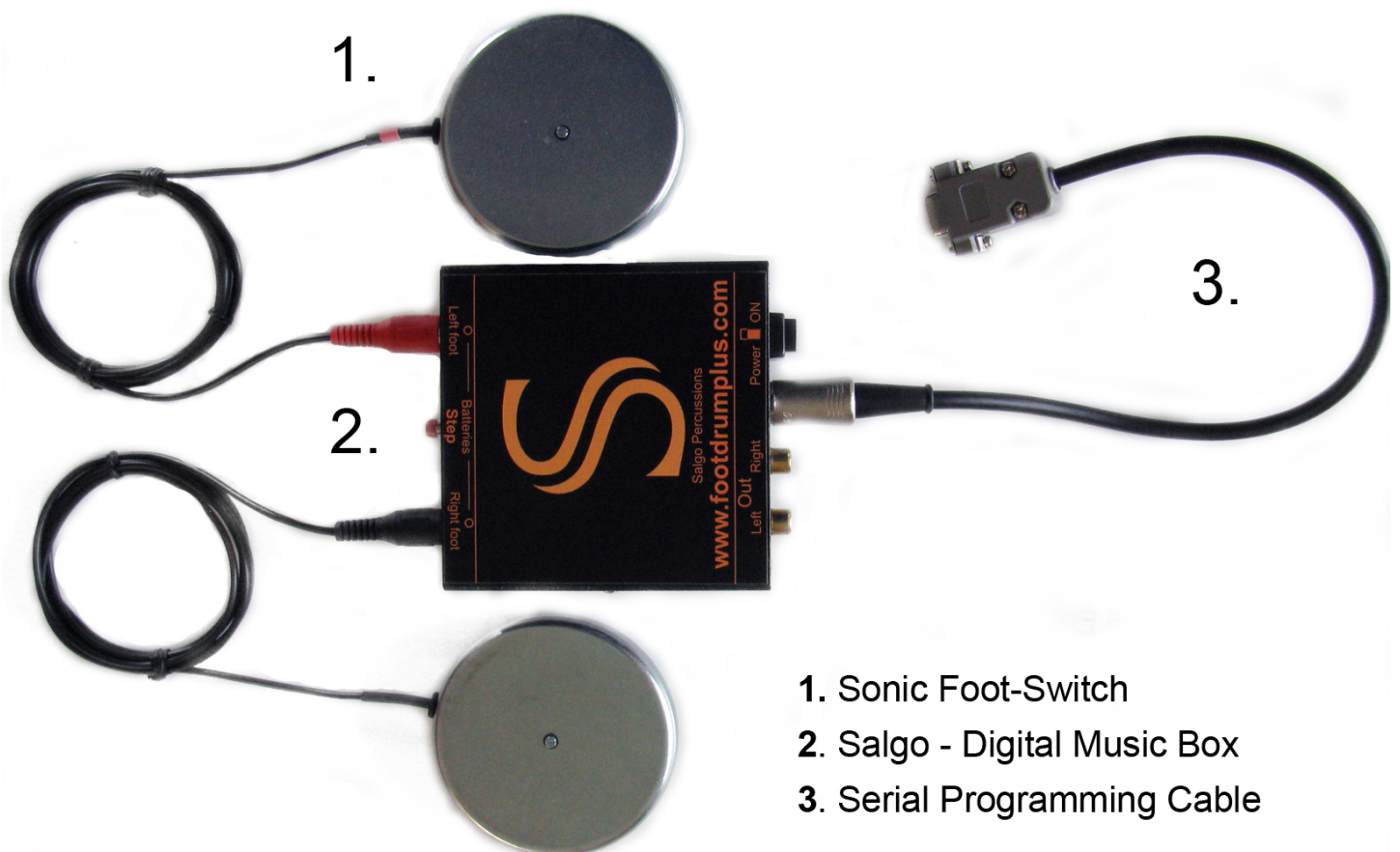
How does it work?

Salgo will be shipped pre-programmed with 14 wave files, 7 wave files programmed into the left slot and 7 different wave files into the right memory slot. The **Sonic** footswitch connected to the left foot connection controls wave files in the left memory slots, the footswitch connected to the right foot connector controls wave files in the right memory slots. By pressing the **STEP** button on the **Salgo** box followed by tapping the left SONIC foot switch, the next wave file programmed in the left memory slot will be activated. All the pre-programmed wav file can be tested this way. You may repeat the same with the right foot SONIC footswitch. The typical wave file is 2 sec long, depending of the wave file length, you will be able to store either 8 or 4 files in each memory slot. Please view our demo video on [YouTube](#), or visit [our channel](#).

Salgo percussion system components (shipped in the package)

- 1 x **Salgo** Digital Music Box
- 2 x **Sonic** Foot Switch
- 1 x Serial Programming Cable
- CD contents: 60+ wave files, Software for programming, Programming instructions, *More wave files will be available very soon.

Contact Information for technical info or any other information or questions related the product. support@footdrumplus.ca



FAQ

Purchasing

Q: Where can I get a Salgo Percussion System and how much will it cost?

You can order a Salgo system from our website www.footdrumplus.ca for \$249.99 USD.

Q: How much is the shipping for the Salgo system?

Shipping in the USA and Canada is \$19.99 USD but as a special introduction offer, for the first run production units, the shipping and handling cost is included in the price.

Q: What accessories come with the Salgo Audio Box (Foot Drum)?

*The Salgo system comes with the Digital Audio Box, including 3x AA batteries installed, two (2) Sonic footswitches, (1) Serial Programming Cable, a CD with wave files, and programming software & programming information. The Salgo System is shipped **preprogrammed with 14 different wave files** and ready to be enjoyed out of the box.*

General

Q: Will Salgo sound digital like other drum machines?

Not at all! Real live drums and other musical equipment sound was recorded and from that high quality sound wave file were created, which are stored and instantly replayed on demand by the Digital Audio Box when activated by the Sonic footswitch. Salgo sounds natural and realistic.

Q: I play acoustic guitar/cello/trumpet... can I still use Salgo?

Absolutely! Salgo does not need an instrument to be plugged into it to work.

Q: What can I plug my Salgo into?

Salgo may be plugged into an amp, PA system, home stereo, or any system that can accept RCA connectors or any Aux connector (with adapter 1/4" (6.35 mm) or 1/8" (3.5 mm) input cables). For best sound, be sure to plug the SALGO into a full range system, ideally in stereo, such as a home stereo or PA system.

Q: Don't you feel bad about putting drummers out of business?

We will never put drummers out of business. Salgo simply allows solo musicians who have never had drums before anyway to experience virtual portable drums or other instrument sounds. No drummers are lost this way!

In addition to pre-loaded content available on Salgo out of the box, you can download additional wave files from the supplied CD or even record your own wave files!

Technical

Q: What type of power source do I need to operate the Salgo Percussion System?

None. Salgo runs on 3 x AA batteries, with a long operating run-time of about 120+ hours. Rechargeable batteries may also be used but playtime may vary depending on the quality of the batteries.

Q: Is the output of the Digital Audio Box stereo or mono?

The default mode is stereo and the Salgo system is shipped that way. By installing a jumper in the Digital Audio Box the stereo output can be changed into mono mode.